Certified Enrollment Entity Application Worksheet





Use this worksheet to gather the information needed to complete your online application

Complete Online

Login to the CEE online application found at: https://ipas.ccgrantsandassisters.org/

Information needed to complete this application

- General information about the entity, such as contact information, populations currently served or intended to reach, and counties served
- All sub-site locations and hours of operation
- Information on anticipated Certified Enrollment Counselors
- Federal Employment ID Number, State Tax ID Number, Bank Information

Required documentation to be submitted with this application

- Certified Enrollment Entity Agreement
- Proof of Business Status Documentation
- Proof of Insurance: Liability Insurance & Worker's Compensation Insurance
- State of California-Department of Finance Payee Data Record (STD-204)
- Proof of current or valid License and/or Certification
- Certified Enrollment Counselor Agreement

Site Tips

Use the following browsers

- Google Chrome
- Firefox
- Safari
- Internet Explorer 9 or 10

Helpful Hints:

- Scan documents in black and white with a resolution of 200 dpi avoid going over the upload limit of 3.5 MB
- Internet Explorer "compatibility mode" must be turned off
- Notification emails may get sent to "SPAM" folders
- Do not mail this worksheet- enter the information gathered in the online application

All requested information is required for your application to be processed. Omitting required information will delay the processing of your application.

Call Covered California, Enrollment Assistance Program Help Desk at (888) 402-0737 Monday through Friday, 8 am to 5 pm or email assisterinfo@ccgrantsandassisters.org

Certified Enrollment Entity Additional Information



Things to Know

What is a Certified Enrollment Entity?

- Organizations eligible to be trained and registered to provide in-person assistance to consumers and help them apply for Covered California Health Plans
- Entities that have access to Covered California's targeted populations

Who can become a Certified Enrollment Entity?

- Organizations that can demonstrate to Covered California that they have existing relationships or could easily establish relationships with consumers or self-employed individuals likely to be eligible for enrollment in a Covered California Health Plan
- Organizations that meet any licensing, certification or other standards prescribed by the State or Covered California
- Organizations that do not have a conflict of interest
- Organizations that comply with the privacy and security standards adopted by Covered California as required in accordance with 45 CFR §155.260 and any other applicable federal or state laws and regulations

What are the roles and responsibilities of a Certified Enrollment Entity?

- Distribute fair and impartial information concerning enrollment into Covered California Health Plans
- Facilitate enrollment into Covered California Health Plans
- Provide referrals to Consumer Assistance Programs
- Provide information that is culturally and linguistically appropriate
- Ensure that consumer assistance is accessible for people with disabilities
- Ensure that no consumer is discriminated against
- Ensure that voter registration assistance is available (governmental entities only)

What is a Certified Enrollment Counselor?

 An individual who is affiliated with a Certified Enrollment Entity that is registered in the Enrollment Assistance Program, and trained and certified by Covered California

How does an individual become a Certified Enrollment Counselor?

- Individual becomes affiliated with and submits an Application to a Certified Enrollment Entity
- Individual receives LiveScan form and completes the Fingerprinting and Criminal Record Check process
- Individual completes the required Covered California training and passes the certification exam
- Individual does not have a conflict of interest
- Individual complies with the privacy and security standards adopted by Covered California as required in accordance with 45 CFR §155.260

Where can I get more information?

- Contact the Enrollment Assistance Program Help Desk, see contact information at the bottom of the page
- For detailed information, review the Assisters 101 presentation at http://www.healthexchange.ca.gov/Pages/EnrollmentAssistanceProgram.aspx

	Step 1: Entity Information						
Ent	tity Name						
Bus	siness Legal Name						
Pri	mary Email Address						
Pri	mary Phone Number				Secondary Pho	ne Nu	mber
Fax Number					() Website Addres	S	
()						
Pre	eferred Method of Communication (s Email Phone Fax	eled	ct only Mail	one)			
Fed	deral Employment Identification Num	nber	•		State Tax ID		
Ca	Category (supporting documentation required in Step 7)						
	☐ Non-profit ☐ For-profit		∐ G	overnmenta	l organization		
	The following organization types are eligible to apply to become a CEE. Please select an organization type that best describes your organization (supporting documentation required in Step 7)						
	American Indian Tribes or Tribal Corganizations		law at	icensed attorneys (e.g. family aw attorneys who have clients Licensed hat are experiencing life ransitions)			Licensed health care institutions
	Chambers of Commerce		Licen	sed health o	care clinics I subcategory		Licensed health care provider
	City Government Agencies			Federally C Center (FC	Qualified Health QHC)		Non-Profit Community Organizations
	Commercial fishing industry organizations			FQHC Loo	k-alike		Ranching and farming organizations
	Community Colleges and Universities				alth Services rect Services		Resource partners of the Small Business Administration
	County departments of public health, city health departments, or county departments that deliver health services				alth Services 8 Contracting or g Clinics		School Districts
	Faith-Based Organizations			Urban India Centers	an Health		Tax preparers as defined in Section 22251(a)(1)(A) of the Business and Professions Code
	Indian Health Services Facilities		Communit		y Clinics		Trade, industry and professional organizations
	Labor Unions			Free Clinic	rs		Other public or private entities or individuals who meet the requirements (<i>please specify</i>):
				Other Clini	CS		

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Step 1: Entity Information (Continued)						
Doe	es the entity serve fami	ilies of mixed imn	nigration status?	Yes	□ No	
Doe	es the entity provide se	rvices to persons	s with disabilities?	Yes	☐ No	
Disa	ability(ies) served:		Hearing Impaired		Visually Impaired	
☐ Wheelchair Accessible ☐		Other (specify):				
Yea	r the entity was establ	lished:				
Cou	ınty(ies) served by y	our entity (chec	k all that apply):			
	Alameda		Marin		San Mateo	
	Alpine		Mariposa		Santa Barbara	
	Amador		Mendocino		Santa Clara	
	Butte		Merced		Santa Cruz	
	Calaveras		Modoc		Shasta	
	Colusa		Mono		Sierra	
	Contra Costa		Monterey		Siskiyou	
	Del Norte		Napa		Solano	
	El Dorado		Nevada		Sonoma	
	Fresno		Orange Stanislaus		Stanislaus	
	Glenn		Placer		Sutter	
	Humboldt		Plumas		Tehama	
	Imperial		Riverside		Trinity	
	Inyo		Sacramento		Tulare	
	Kern		San Benito		Tuolumne	
	Kings		San Bernardino		Ventura	
	Lake		San Diego		Yolo	
	Lassen		San Francisco		Yuba	
	Los Angeles		San Joaquin			
	Madera		San Luis Obispo			
Projected Certified Enrollment Counselors? Do you want your organization listed as a resource for Certified Enrollment Counselors looking for affiliation? Is the Entity a recipient of an Outreach and Education Grant from Covered California, Department of Health Care Services, Health Center Outreach and Enrollment Assistance or Connecting Kids to Coverage? Yes No (If yes, please provide additional information): Name of funding program and organization that granted the funding Grant Award Amount						

Step 2:

Populations Served

Complete this page for EACH county your entity serves. Make additional copies of page 3 for each county.								
County name:	County name:							
Number of individuals se	rved annually in this	county:						
Estimate the percentag below (must total 100%		our target m	arket that are	monoling	gual in the langua	ages listed		
Arabic	%	Hmong		%	Spanish	%		
Armenian	%	Khmer		%	Tagalog	%		
Cantonese	%	Korean		%	Vietnamese	%		
English	%	Mandarin		%	Other (Specify):	%		
Farsi _	<u>%</u>	Russian		%				
Estimate the percentag	e of individuals serv	ved for each	ethnicity (mus	st total 10	00%):			
African	%	Chinese		%	Latino	%		
African American	%	Filipino		%	Middle Eastern	%		
American Indian or								
Alaska Native	<u>%</u>	Hmong		%	Russian	%		
Armenian	%	Japanese		%	Ukrainian	%		
Cambodian	%	Korean		%	Vietnamese	%		
Caucasian	<u>%</u>	Laotian		%	Other (Specify):	%		
Estimate the percentage of individuals served for each age group (must total 100%): Under 18 years of age								
Under 18 years of age 18 – 24 years of age		54 years of ago 64 years of a	е _	<u>%</u>	-			
25 – 34 years of age	<u>%</u>	_	ars of age or o	older _		=		
35 – 44 years of age	/0		ars or age or c	_	70	=		
		_						
Indicate the employmen	nt industry(ies) of th	·	•			_		
Animal production			dividual and far					
Automotive repair and ma	aintenance		vestigation and	security s	services	닏		
Barber shops		=	12 schools			닏		
Beauty salons		Landscaping services						
Car washes			Amusement, gambling, and recreation industries					
Child day care services			Personal household goods, repair, and maintenance					
Clothing stores		=	ivate househol	as				
Construction Crop production			Real estate Restaurants and other food services					
Crop production		_			lwellings, except c	onstruction		
Cut and sew apparel mar	nufacturing	_	eaning	Ü				
Department and discount	stores	☐ St	upport activities	for agricu	ulture and forestry			
Drinking places, alcoholic	beverages	☐ Ta	axi and limousir	ne service				
Employment services	□ Te	extile and fabric	finishing,	and coating mills				
Fabric mills, except knittir				ot carpet and rug				
Gasoline stations		aveler accomm						
Grocery stores			uck transportat	ion				
Hospitals			ther (Specify):					
Independent artists, perfo								
sports, and related indust	Ш							

Step 3:	Location a	and Hours (Primary Site	e Information)			
Estimated number of individuals served annually a	at this site:					
Site Name	Contact Name					
Primary Email Address						
Primary Phone Number	Secondary Phor	ne Number				
County		zation accept referrals for consultance at this site?				
Hours of Operations Indicate the hours of availability to provide en filled out.			Each day must be			
Monday	From	То				
Primary Mailing Address						
Street Address			Suite			
City	State	Zip Code	_L			
Check this box if the physical address is the sa physical address below:	ame as the mailing	address. If it is not the same,	please provide the			
Primary Physical Address						
Street Address			Suite			
City	State	Zip Code				
Indicate which language(s), both spoken and Counselors at the primary site.	l written, are repr	resented by the Certified Enr	ollment			
Spoken Language(s) (check all that apply):						
☐ Arabic ☐ English ☐	Khmer	☐ Russian ☐ Vie	etnamese			

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Spanish

Tagalog

Korean

Mandarin

Armenian

Cantonese

Farsi

Hmong

Other (specify):

Step 3:	Location ar	nd Hours (Pr	imary Site Infor	mation) (Continue	d)
Written Language(s) (cl	heck all that apply	/):			
Arabic F	arsi 🔲 l	Korean	Tagalog	Other (specify):	
Armenian	Hmong 🔲 F	Russian	Traditional Chine	se Characters	
English k	Chmer S	Spanish	Vietnamese		
Under 18 years of age 18 – 24 years of age 25 – 34 years of age	individuals serve	ed for each age (45 – 54 year 55 – 64 year 65 years of a	rs of age		
35 – 44 years of age Estimate the percentage	e of individuals s			tal 100%):	
African African American American Indian or Alaska Armenian Cambodian Caucasian	<u>%</u> %	Chinese Filipino Hmong Japanese Korean Laotian	% % % % % %	Latino Middle Eastern Russian Ukrainian Vietnamese Other (Specify):	% % % % %
Animal production Automotive repair and main Barber shops Beauty salons Car washes Child day care services Clothing stores Construction Crop production Cut and sew apparel manu Department and discount so Drinking places, alcoholic to Employment services Fabric mills, except knitting Gasoline stations Grocery stores Hospitals Independent artists, performspectator sports, and relate	ntenance	Individual ar Investigation K-12 school: Landscaping Amusement Personal ho Private hous Real estate Restaurants Services to I cleaning Support acti Taxi and lim Textile and for Textile produces to I cleaning Support acti	and family services and security services and security services as general services, gambling, and recusehold goods, repetiteholds and other food service and other food service abric finishing, and act mills, except carommodation portation	reation industries air, and maintenance vices ngs, except construction e and forestry coating mills	

Step 3:

Sub-Site Information, if applicable

Complete this step for EACH sub-site location. Make additional copies of pages 6 & 7 for each sub-site.

Estimated number of individuals served annually at the sub-site:								
Site Name		Contact Name	Contact Name					
Primary Email Addre	ess	l						
Primary Phone Num	ber	Secondary Ph	one Number					
()		()						
County		Will you accepthis site?	Van Dina	ers requesting assistance at				
Hours of Operational Indicate the hours filled out.	ons: of availability to provide en	rollment assistan	ce for each day of the	week. Each day must be				
		From	То					
	Monday _							
Sub-site Site Mail	ng Address							
Street Address				Suite				
City		State	Zip Code	·				
Check this box the physical address	if the physical address is the s below:	same as the mai	ling address. <i>If it is no</i>	t the same, please provide				
Sub-site Physical	Address							
Street Address				Suite				
City		State	Zip Code					
	() ()		1 11 41 0					
Counselors at the	guage(s), both spoken ar sub-site.	id written, are re	epresented by the Ce	ertified Enrollment				
Spoken Language	e(s) (check all that apply):							
☐ Arabic	☐ English	Khmer	Russian	☐ Vietnamese				
Armenian	Farsi	Korean	Spanish	Other (specify):				
Cantonese	Hmong	Mandarin	Tagalog					

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Step 3:

Sub-Site Information (Continued)

Sub-site name:					
Written Language(s) (check all that Arabic Farsi Arabic Farsi Armenian Hmong English Khmer Estimate the percentage of individed Under 18 years of age 18 – 24 years of age 25 – 34 years of age 35 – 44 years of age	☐ Korean ☐ Tagalog ☐ Other (specify): ☐ Russian ☐ Traditional Chinese Characters ☐ Spanish ☐ Vietnamese				
African					
Animal production Automotive repair and maintenance Barber shops Beauty salons Car washes Child day care services Clothing stores Construction Crop production Cut and sew apparel manufacturing Department and discount stores Drinking places, alcoholic beverages Employment services Fabric mills, except knitting Gasoline stations Grocery stores Hospitals Independent artists, performing arts, spectator sports, and related industries	Individual and family services				

Step 4:

Authorized Contact

Entity Contact Information

California.						
Name						
Email Address						
Primary Phone Number		Secondary Phone Number				
Mailing Street		,	Mailing Apt/Suite			
Mailing City	Mailing State		Mailing Zip			
Preferred Method of Communication (select or	Preferred Method of Communication (select only one):					
☐ Email ☐ Primary Phon	е	Secondary Phone	Mail			
Financial Contact						
The financial contact is the person authorized transactions between the Entity and Covered		ving entity to provide and hand	lle the financial			
☐ Same as Authorized Contact						
Name						
Email Address						
Primary Phone Number		Secondary Phone Number				
()		()				
Mailing Street			Mailing Apt/Suite			
Mailing City	Mailing State		Mailing Zip			
Preferred Method of Communication (select only one):						
☐ Email ☐ Primary Phone	e [Secondary Phone	Mail			

Step 4: **Entity Contact Information (Continued) Primary Contact** The Primary Contact provides and handles the day-to-day transactions of the Entity and transactions with Covered California. Same as Authorized Contact Name **Email Address** Primary Phone Number Secondary Phone Number Mailing Street Mailing Apt/Suite Mailing City Mailing State Mailing Zip Preferred Method of Communication (select only one):

Secondary Phone

Mail

Primary Phone

v.1

Email

Date of Birth:

Step 5:

Certified Enrollment Counselor(s)

Complete this page for EACH Certified Enrollment Counselor, make additional copies of page 10 for each CEC

Name								
Email Address								
Primary Phone N	umber			Seconda	ary Phone	Number		
()				()			
Preferred Method	of Communication	(select only	one):					
Email	Primary Phone [Mail						
Is this individual Certified?	Covered California		es	No	If Yes, Certific	CEC ation #:		
Sites served by the	Sites served by this individual (list all that apply):							
Personal Mail	ing Address of	Individual						
Street Address								Suite
City			State		Zip C	ode		
Indicate which	languages the inc	dividual can	speak	and/or w	rite flue	ntly.		
	ges (select all that		opoun.			,.		
Arabic	☐ English		Khmer		R	ussian		Vietnamese
Armenian	Farsi		Korear	1	☐ S	oanish		Other (specify):
Cantonese	Hmong		Manda	rin	□ Та	agalog		
Written Langua	ges (select all tha	nt apply):						
Arabic	Farsi	☐ Korea	n	□ Тао	galog		her pecify):	
Armenian	Hmong	Russia	an	☐ Tra	ditional (Chinese C	haracte	rs
☐ English	Khmer	Spanis	sh	☐ Vie	tnamese			
Educational Level (select one):								
Up to 8 th Grade ☐ College Graduate ☐ Some High School ☐ Inapplicable/Not Ascertained ☐ High School Graduate ☐ Unknown ☐ Some College								

Step 6:	Step 6: Financial Information						
Do you wish for your organ	Do you wish for your organization to receive payment for successful enrollments (if deemed eligible)?						
Yes No							
If yes, complete the pay	If yes, complete the payment information below.						
Details							
Bank Name			Accou	unt Owner			
Bank Routing Number			Bank Account Number				
Account Type Checking Savings							
Payment Method Check Elec	etronic Funds Transfer	(EFT)					
Bank Address							
Street Address						Suite	
City		State		Zip Code			
Payment Address This is the address for the Entity to receive a check from Covered California, if that option was chosen.							
Street Address						Suite	
City		State		Zip Code			

Step 7:

Required Documentation

Please provide the following required documentation with this completed form. The Application is **NOT** complete without this documentation.

Check Attached	REQUIRED DOCUMENTS					
	CERTIFIED ENROLLMENT ENTITY					
	Certified Enrollment Entity Agreement Entities must sign and acknowledge receipt of the Certified Enrollment Entity Agreement and submit it with this form.					
	Proof of Business Status Documentation Entities must provide proof of business status documentation that confirms the entity's status as a non-					
	 profit, for-profit, or governmental organization. Non-profits must submit proof of 501(c)3 or 501(d) determination from the IRS. All entities must provide Federal Tax Identification Number and any corresponding status determination on official letterhead. 					
	Proof of Insurance: Liability Insurance & Worker's Compensation Insurance					
	All entities must submit a Certificate of Insurance that demonstrates that the Entity meets the following minimum insurance requirements: • General liability insurance with coverage of not less than \$1,000,000 per occurrence with the Exchange named as an additional insured: Covered California 560 J Street, Suite 290 Sacramento, CA 95814 • Worker's Compensation Insurance					
	State of California-Department of Finance Payee Data Record (STD-204)					
	All entities must submit a completed STD 204, Payee Data Record form.					
	Proof of current or valid License and/or Certification					
	Entities must provide documentation of the business license and other relevant certification of the Entity, including any federal or state designations.					
	CERTIFIED ENROLLMENT COUNSELOR					
	Certified Enrollment Counselor Agreement					
	Each individual affiliated with a Certified Enrollment Entity as a Certified Enrollment Counselor in this form must sign the Certified Enrollment Counselor Agreement, including the Conflict of Interest Disclosure, and submit it with this form.					
	Criminal Disclosure					
	Every individual applying to become a Certified Enrollment Counselor must fill out a Criminal Disclosure form. This form is to be completed by the individual applying to become a Certified Enrollment Counselor and mailed to:					
Mail	Covered California P.O. Box 1199					
	Sacramento, CA 95814 Certified Enrollment Entity personnel other than the individual applying to become Certified Enrollment Counselor may not view or collect completed forms.					